



LIMITED WARRANTY CERTIFICATE, RESIDENTIAL GARAGE DOORS

Subject to the limitations and exclusions stipulated herein, GAREX guarantees that its residential garage doors are free from manufacturing defects for a one (1) year period. The warranty comes into effect on the date of purchase of the product from one of its authorized dealers. The warranty covers only residential use of the product. Commercial and rental building uses of the product are not covered by the warranty.

In addition to the warranty and subject to the limitations and exclusions stipulated herein, GAREX offers extended warranties on its residential garage doors in the following cases:

- **Warranty on door panels**

GAREX guarantees its pale coloured door panels for a twenty five (25) year period. The installation of dark coloured door panels decreases the warranty period to fifteen (15) years. The warranty covers rust perforation, cracking and bubbling of paint layer, and also delamination of the polyurethane foam from the facing rendering the product unusable, and which may occur in normal use conditions of the product and in a normal use environment. The warranty comes into effect on the date the product was manufactured, such date being written on the door sections.

- **Warranty on the hardware**

GAREX guarantees the hardware supplied with the residential garage doors are free from manufacturing defects for a two (2) year period. The warranty comes into effect on the date of purchase from one of its authorized dealers.

- **Warranty on the sealed windows**

GAREX guarantees the sealed windows supplied with the residential garage doors in normal use conditions of the product, for a ten (10) year period. The warranty covers the formation of a film or dust on the inner surfaces caused by failure of seal joints which results in an appreciable obstruction of the vision. The warranty comes into effect on the date of purchase from one of its authorized dealers.

- **Warranty on the paint sold by GAREX outside of the standard colour range**

GAREX guarantees the paint chosen outside of its standard colour range for a ten (10) year period, against loss of adherence which results in peeling, cracking and bubbling of paint layer. GAREX also guarantees the paint chosen outside of its standard colour range for a five (5) year period against loss of heat retention which may results in significant change in colour, particularly on vertically exposed surfaces. The warranty comes into effect on the date the product was painted in shop.

Specific Conditions of the Limited Warranty :

- Under this warranty and within the coverage period, the product component proven to be defective will be repaired or will be replaced, in part or in whole, by a new or reconstructed equivalent, all according to GAREX's decision. GAREX reserves the right to supply a product of similar quality, but having a colour or texture that may differ from the product originally supplied. The defective product component that has been replaced remains the exclusive property of GAREX and must be returned at its main place of business at buyer's expense which includes freight and shipping costs.
- When GAREX chooses to replace the defective product component, the amount covered by the warranty decreases, after the first year of the warranty, on a pro rata basis thereafter according to the remaining number of years, and based on the initial price at the time the product was purchased from the authorized dealer.
- The warranty remains valid as long as the buyer is the owner of the house where was installed the door, and shall not be assignable nor transferable.

The Warranty does not Apply in the Following Situation :

- The door is installed on a rental, mix-use, commercial or industrial building;
- The product has been modified or repainted by the buyer or by a third party;
- The installation of the product was inadequately done;
- The maintenance, cleaning and lubrication are not done as recommended by GAREX.

The Warranty Excludes :

- All real freight and shipment costs are excluded from the warranty and are at buyer's expense;
- All installation and labour costs related to the product replacement or repair are at buyer's expense, up to a maximum of \$400.00;
- All costs related to the paint are at buyer's expense, up to a maximum of \$600.00;
- Any amount or damage resulting from loss in operations, materials, inventory and equipments caused by a defective GAREX product;
- Any liability due to changes in models, materials, standard colours, etc. :

When purchasing a GAREX product, the buyer accepts the warranty and agrees that it is the only official warranty, thereby excluding any other representation, warranty or condition, whether written or implied.

All claims pursuant to this warranty must be made in writing to GAREX within thirty (30) days of the discovery of the alleged defect, and received by GAREX within the period of warranty. Otherwise, the warranty shall not be honored. The buyer must also have the original invoice of purchase. The GAREX product user undertakes to perform the recommended annual maintenance prescribed by GAREX in its Installation and Maintenance Guide. The user acknowledges having received the Installation and Maintenance Guide and the Warranty Certificate.

With the exception of the written warranty herein, GAREX, by the present, disclaims and excludes any and all conventional warranties (written, verbal and implied) related to its products and all its components and parts.